



MAHE INSTITUTE OF DENTAL SCIENCES & HOSPITAL
Affiliated to Pondicherry Central University, Recognized by Dental Council of India
Chalakkara, P.O. Pallor, Mahe-673 310
U.T. of Puducherry. Ph : 0490 2337765

4.5.2: There are established systems and procedures for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports facilities, computers, classrooms etc

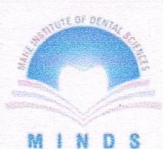
INDEX

S.NO	DESCRIPTION	PAGE NUMBER
1	Certificate of the Head of the Institution	2
2	Maintenance Registers in Departments	4



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CERTIFICATE OF THE HEAD OF INSTITUTION

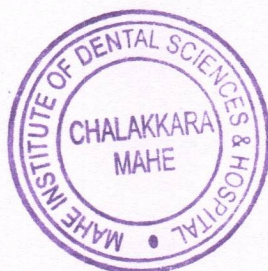



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Dr.ANIL MELATH, MDS.,
PRINCIPAL

TO WHOMSOEVER IT MAY CONCERN

This is to certify that, our Institution has established systems and procedures for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports facilities, computers, classrooms etc. and the details of maintenance registers are given.




PRINCIPAL
Principal
Mahe Institute of Dental Sciences & Hospital
MAHE



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MAINTENANCE REGISTERS IN DEPARTMENTS

DENTAL SCIENCES & HOSPITAL

33

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
1/6/23	Change Common Borg	Solved	1/6/23
2/6/23	Solimoid Valve Problem	Solved	1/6/23
3/6/23	Change bulb	Solved	1/6/23
4/6/23	change Common borg	Solved	1/6/23
8/6/23	Cartridge Problem	Solved	1/6/23
8/6/23	Armature Problem	Solved	1/6/23
10/6/23	Cartridge Problem	Solved	1/6/23
12/6/23	Light Problem	Solved	1/6/23
12/6/23	Phantom head Problem	Solved	1/6/23
22/6/23	Spitons tomler Problem 3mos. Airtor Water Problem	Solved	1/6/23
23/6/23	Electrical Problem	Solved	1/6/23
26/06/23.	mother board, processor and ram replaced.	Solved.	1/6/23
27/06/23 (Pn)	Change movement Switch	Solved	1/6/23
27/06/23 (Pn)	Solimoid Problem	Solved	1/6/23
27/06/23 ug	Electrical Problem	Solved	1/6/23
28/06/23	Phantom head Body Screw checking and fixing	Solved	1/6/23
30/06/23	Change New bulb	Solved	1/6/23
3/7/23	Water tube Problem	Solved	1/6/23

Dept. of Orthodontics

MAHE INSTITUTE OF

Department	Complaints	Reported by dept. incharge	Submitted to
5.1.24	Ortho pu Dental chair Air (Dental) Tube Broken		Manoj
6.1.24	Ortho pu Dr. Jyotiha Dental Broken Complaint		Manoj
18.1.24	Ortho Lab micrometer Complaint		Manoj
7.2.24	Ortho Lightare Switch (old) Problem		Manoj
12.2.24	Ortho Light Cone tip Broken [Intensometer]		Manoj
21.2.24	Ortho pu Tube not working		Tiji
23.2.24	Ortho pu Dr. Jyotiha Dental Light not working		Manoj
23.2.24	Ortho pu Chair Air Complaint		Manoj
6.3.23	Ortho Vn Scaler Part 1 Damage Angle		Manoj
9.3.24	Ortho Spot welder Complaint		Manoj
12.3.24	Ortho pu Dental chair not working		Manoj
			Manoj
			Manoj
			Manoj

DENTAL SCIENCES & HOSPITAL

13

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
4/1/24	Change Main Article	Solved	1/Jan
8/1/24	Change Suction Pcb	Solved	1/Jan
9/1/24	3 way Spring water tube Block	Solved	1/Jan
18/1/24	change Carbon brush - Control and Control box (change)	Solved	1/Jan
19/1/24	Change 3 way Nozzle	Solved	1/Jan
2/2/24	Scissors Problem	Solved	1/Jan
10/2/24	Sealer Solenoid Problem	Solved	1/Jan
23/2/24	High Pcb Problem	Solved	1/Jan
	3 way Nozzle Change	Solved	1/Jan
8/3/24	change body	Solved	1/Jan
8/3/24	Dental Lathe after Repair	Solved	1/Jan
11/3/24	2 No's M.S. Spotwelder 1 - No. Jager Spotwelder	For Servicing.	1/Jan
12/3/24	Change chair board	Solved	1/Jan
14/3/24	Change bulb	Solved	1/Jan
22/3/24	Switch Problem	Solved	1/Jan
11/4/24	Change Air Blower Bores nipple	Solved	1/Jan

Sl No.	Department	Complaints	Reported by dept. incharge	Submitted to
19.	31.5.20	Scaler not working	Shijina	Bio 31.5.20
20.	14.7.23	chair no: 5 Suction not working	Shijina	Bio 14.7.23
21.	20.7.23	Autoclave not working	Shijina	Bio 20.7.23
21.	20/8/23	Autoclave Director - not working	Shijina	Bio 20/8/23
22.	2/8/23	Director - not working.	Shijina	Bio 2/8/23
23.	2/9/23	Working chair no: 5 Director not	Shijina	Bio 2/9/23
24.	11/9/23	not working. chair no: 7 up & down	Shijina	Bio 11/9/23
25.	22/9/23	Working. chair no: 1 Director not	Shijina	Bio 22.9.23
26.	22/9/23	Working. chair no: 5 Director not	Shijina	Bio 22.9.23
27.	22/9/23	Working chair no: 8 Director not	Shijina	Bio 22.9.23
28.	76/11/23	new Scaler Unit	Shijina	Bio 16.11.23
29.	23/11/23	Chair no: 5 not working.	Shijina	Bio 23.11.23
30.	6/12/23	Scaler & Chair no: 12 Utility Tray Installation	Shijina	Bio 6.12.23
31.	20/12/23	Chair no: 6 Arm not Broken	Shijina	Bio 20.12.23
32.	6/3/24	Chair no: 4 up & down not working	mapija	6/3/24
33.	14/3/24	Chair no: 5 not working	Shijina	14/3/24
34.	15/3/24	Chair no: 2 - Syringe not working nozil leakage.	Shijina	15/3/24
34.	28/3/24	Chair - 8 Bulb not working	Shijina	28/3/24

DENTAL SCIENCES & HOSPITAL

7

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
31/9/23	Foot Control Problem	Solved	1/Yes
14/7/23	Switch Problem	Solved	1/Yes
20/7/23	Change Coil Rubber Washer + Fibre Washer	Solved	1/Yes
20/7/23	+ Sterilizer Coil	Solved	1/Yes
2/8/23	Catridge Problem	Solved	1/Yes
2/9/23	Retractor Valve Comp	-	1/Yes
11/9/23	Change moving Switch	Solved	1/Yes
22/9/23	Change Retractor Valve	Solved	1/Yes
22/9/23	Change 3 Way Spring and Retractor Valve	Solved	1/Yes
22/9/23	Change Retractor Valve	Solved	1/Yes
16/11/23	2 Nos. Suction Install 2 Nos. Utility Tray Install	Solved	1/Yes
23/11/23	Electrical Problem	Solved	1/Yes
6/12/23	Suction and Utility Tray Installed	Solved	1/Yes
20/12/23	Change Chair Armrest 2 Nos	Solved	1/Yes
10/3/24	Change UP and down motor	Solved	1/Yes
14/3/24	Change Light Switch	Solved	1/Yes
15/3/24	3 2 Nos 3 way Spring Nozzle change	Solved	1/Yes
24/3/24	Change bulb	Solved	1/Yes

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Sl. No.	Department	Complaints	Reported by dept. Incharge	Solved/Not to
7/8/23		Pre. clinic Tap complaint.	Electric.	
7/8/23		Burner. check. L9 the. Shakti.	Bio.	
11/8/23		Chair not working.	Bio, many	
18/8/23		Lab Micro motor. control Brush problems. (Pw)	Bio.	
18/8/23		3 way water problem.	Bio	
28/8/23		Lab micro motor. complaint (Pw)	Bio.	
31/8/23		Lab micro motor Not working	Bio	
01/09/23		Dental chair Switch complaint	Electric	
1-9-23		gas Regulator. Pre charged (un)	Electric.	
5-9-23		Dental chair motor complaint	Bio.	
8-9-23		Dental chair water problem (Pw)	Bio -	
12/9/23		Model. burner. check complaint (Pw)	Bio.	
18/9/23		Air motor tube leaking.	Bio.	
18/9/23		Fan not working.	Electric	
19/9/23		Tube not working	Electric	
19/9/23		Regulator. complaint.	Electric	
14/9/23		Dewaxing unit not working	Bio.	
18/9/23		Burner not working.	Bio.	

Dept of Prosthetic DENTAL SCIENCES & HOSPITAL

13

Verified by & Date	Service to be done/Spares to be changed	Service done and Spares Changed	Remarks
02/09/23	NEW Tap Pump	Solved	2
7/8/23	All Burner Checking and Servicing Change Power supply	Solved	1 Pair
11/8/23	Fuse Socket Problem	Solved	1 Pair
8/8/23	Micromotor Carbon Brush Change	Solved	1 Pair
8/8/23	3 way Nozzle change	Solved	1 Pair
8/8/23	Change 2 set Carbon Brush	Solved	1 Pair
31/8/23	Change Carbon brush	Solved	1 Pair
1/9/23	Switch Change	Solved	1 Pair
1-9-23	gas Regulator Port changed	Solved	1 Pair
5/9/23	Booster Motor Change Motor	Solved	1 Pair
8/9/23	Change Retainer Valve -	Solved	1 Pair
12/9/23	Change Disc	Solved	1 Pair
13/9/23	change Air motor tubing	Solved	1 Pair
13/9/23	Flow change to max	Solved	1 Pair
13/9/23	Tube light change to max	Solved	1 Pair
13/9/23	Regulator changed to	Solved	1 Pair
14/9/23	Change Denary Coil Toggle Switch	Solved	1 Pair
18/9/23	Burner Checking and Servicing	Solved	1 Pair

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SL No.	Department	Complaints	Reported by dept. Incharge	Submitted to
	OMR.	Wall Fan A Fan Not working	11/4/23 8 heels	Electri
	OMR	Chair no: 8 Up & down Not working	8 heels 9/5/23	Bio
	OMR	Autoclave Not working	3/5/23	Bio
	OMR	Autoclave 3 pin plug Not working	25/5/23	Electric
	OMR	Chair no: 1 Light cover broken	7/6/23	Bio
	"	Chair no: 4 chair Tray movement	7/6/23	Bio
	OMR	Chair no: 6 Light not working	12/6/23	Bio
	"	B. P. Apparatus Complaint	13/6/23	Bio
	OMR	Inter comm - Intercomm Not working	14/6/23	I.T
	OMR	computer Not working	10/7/23	IT
	"	Chair no: 6 Light Switch Loose Contact	18/7/23	Bio
	"	CPU Not working	25/7/23	I.T
	"	Chair no: 7 Up & down Not working	26/7/23	Bio
	"	Chair no: 12 body Back rest Not working	27/7/23	Bio
	"	Chair no: 9. body Back rest Not working	29/7/23	Bio
	"	Chair Not working	16/10/23	
	"	Chair Not working	26/10/23	Bio
	"	Chair light Not working	9/11/23	Bio

DENTAL SCIENCES & HOSPITAL

3

Verified by & Date	Service to be done/Spares to be changed	Service done and Spares Changed	Remarks
9/5/23	change moving switches	Solved	14/5
18/5/23	change coil	Solved	14/5
25/05/2022	Attend	solved	14/5
9/6/23	change new Dust cover	Solved	14/5
9/6/23	Mechanical Problem	Solved	14/5
13/6/23	Bulb change	Solved	14/5
13/7/23	Change Balmer and - Bulb + Valve	Solved	14/5
14/06/23	Ring problem. no sound. need replace phone.		14/5
10/07/23	Windows file missing, format and reinstall	Solved	14/5
23/07/23	Switch and Switch holder change.	Solved	14/5
26/07/23	Power problem (SMS)	Solved.	14/5
3/8/23	Switch Problem	Solved	14/5
3/8/23	up and down Motor Problem	Solved	14/5
3/8/23	Electrical Problem	Solved	14/5
16/10/23	change chair motor (2 NOS)	Solved	14/5
16/10/23	change chair PCB (3 NOS)	Solved	14/5
10/11/23	Change unit bulb	Solved	14/5

Dept. of Oral & Maxillo Facial Surgery

MAHE INSTITUTE OF

Sl No.	Department	Complaints	Reported by dept incharge	Submitted to
14/11/23.		Straight Handpiece B2 82289 (1) Not working. PA 1306043	Sheela R	16/11/23
16/11/23		Micro motor condenser NO. 5818 Not working	Sheela R	16/11/23
1-12-23		Straight Handpiece B2 333684 not working	Sheela R.	
15/12/23		Dental at stool wheel complaint	Sheela R.	
		Staff room Octas. Refueling chem. 3 complaint	Sheela R.	
19/12/23		Mirror OT Suction not working	Sheela R.	
20/12/23		Chair Armrest Broken.		
29/12/23		Chair. no 10p chair Broken.		
2-1-24.		Op chair Light not working	Sheela R.	
2-1-24		Ops. Battery complaint	Sheela R.	
5-1-24.		System Complaint	Sheela R.	
15-1-24		B P. Apparatus Not working	Sheela R.	15/1/24 Bio med
22/1/24		Micro Motor Straight not working	Sheela R.	Return to Store
2/3/24.		Micro motor (condenser) not working	Sheela R.	
5/3/24.		Micro motor (Straight Handpiece) B2 333684	Sheela R.	Return to Store

DENTAL SCIENCES & HOSPITAL

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
17/11/23	Bearing change	Solved. (1) Solved - (1)	1/1/23
17/11/23	Armature Problem	HP. Return - change Motor.	1/1/23
2/12/23	Servicing	Solved	1/1/23
15/12/23	15-NOS Stool Wheel changing	Solved	1/1/23
16/12/23	3 NOS. Piston Pokes	change Piston	1/1/23
19/12/23	Electrical Problem	Solved	1/1/23
20/12/23	Chair Armrest change	Solved	1/1/23
29/12/23	Chair PCB change, Halogen bulb + Dustcover	Solved	1/1/23
2/1/24	Switch Problem	Solved	1/1/23
03/1/24.	Installed new battery.	Solved.	1/1/23
05/01/24.	software Problem	Solved	1/1/23
15/1/24	change Balancer and Bulb and Vex	Solved	1/1/23
→ Received on 14/3/24. omfs			
4/3/24	change bearing	Solved	1/1/23

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
30/05/24.	UPS Problem. need to replace	new UPS installed Solved	<u>Yes</u>
31/5/24	tube Problem	Solved	<u>No</u>
31/5/24	Hand Piece Problem	Solved	<u>No</u>
27/6/24	Change Booster Switch and Washer	Solved	<u>No</u>
02/07/24.	TV input selection change VCR - AV (AV - VCR)	Solved.	<u>Yes</u>
4/7/24	Change bulb	Solved	<u>No</u>
4/7/24	Solenoid Problem	Solved	<u>No</u>
8/7/24	Change Coil	Solved	<u>Yes</u>
19/7/24	Hand Piece Problem	Solved	<u>No</u>
10/7/24	tube Problem	Solved	<u>No</u>
17/7/24			
26/7/24	Foundation Problem	Solved	<u>No</u>
27/7/24	Air tube changing	Solved	<u>No</u>
5/8/24	Electrical Problem	Solved	<u>No</u>
10/8/24	2 nos. Chair manner Switch Changing	Solved	<u>Yes</u>
10/8/24	Change LED PCB	Solved	<u>No</u>
19/8/24	Solenoid Valve Parts	Solved	<u>No</u>
19/8/24	Chair PCB Problem	—	<u>No</u>

Department	Complaints	Reported by dept. incharge	Submitted to
30/5/24	Seminar Room System Complaint	delphi	J. M. H.
31/5/24	UG Chair No: 16 Suction Complaint / Scalas Thru Bottle	delphi	May
31/5/24	UG Chair No: 15 Scalas not working	delphi	May
26/6/24	UG Chair No: 30 Bottle bottle leakage.	delphi	May
2/7/24	PG Seminar Room system Complaint	delphi	
4/7/24	UG Chair NOS-16. Halogen bulb Not working	delphi	May
4/7/24	UG Chair NO: 17, 18 Scalas Complaint	delphi	May
5/7/24	UG Auto clene (Hot water) NOT working.	delphi	May
10/7/24	UG Scalas Not working. Chair no: 3 & 21.	delphi	May
10/7/24	PG Chair no: 2 Drainage leakage	delphi	May
17/7/24	UG Intercom Complaint	delphi	
26/7/24	UG Dental chair NO: 15, 16 Foundation Shaking	delphi	May
5/8/24	Chair NO: 20 Bottle water connection nil	delphi	May
5/8/24	UG Chair NO: 24 light not working	delphi	May
20/8/24	UG Chair NOS: 4, 8 movement Switch Complaint	delphi	May
13/8/24	PG Chair NO: 5 light not working	delphi	May
13/8/24	UG Chair NO: 2 Scalas complaint	delphi	May
19/8/24	UG Chair NO Complaint	delphi	May

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Sl No.	Department	Complaints	Reported by dept. incharge	Submitted to
16/10/23		Sputum suction complaint.	Bio.	Bro Manoj
16/11/23		Airlock water complaint	Bio.	Bro Manoj
9/12/23		Chair motor working. For x Ray		Bio Manoj
14/12/23		Suction Complaint.	Bio	Bio Manoj
19/12/23		Dental stool base broken	Bio.	manoj
21/12/23		Micro motor Complaint	Bio	manoj
23/12/23		Tube light Networking	Electrical	praveen
2/1/24		Auto slave wastes complaint	Bio.	manoj
8/1/24		Chair micro motor complaint	Bio	manoj
9/1/24		(PU) chair circuit break complaint	Bio	
10/1/24		(PU) chair light over complaint	Bio	manoj
20/1/24		micro motor complaint	Bio	manoj
11/1/24		Micro motor Chair working problem	Bio	manoj
13/1/24		water problem	Bio	manoj
19/1/24		micro motor not working.	Bio	manoj
20/1/24		Lab auto dimmer not working	Bio	manoj
22/1/24		Chair Suction Complaint.	Bio	11
24/1/24		Chair micro motor complaint	Bio	11

DENTAL SCIENCES & HOSPITAL

Dept. of Pedodontics

14

Verified by & Date	Service to be done/ Spares be changed	Service done and spares changed	Remarks
16/11/23 (Pg)	Change Switch type Water System	Solved	1 For
16/11/23 (Pg)	tube Block Problem (2 chair)	Solved	1 For
17/12/23	3-ray room R'air Fall Function (16)	Solved	1 For
16/12/23	Motorised Suction Low Cution tip Hotchase	Solved	1 For
19/12/23	2nd Steel base changed	Solved	1 For
21/12/23	2 Nos Micro motor PCB installed	Solved	1 For
23/12/23			
2/1/24	Auto Clave washer Change	Solved	1 For
8/1/24	Change Micro motor PCB	Solved	1 For
10/1/24	Change tubings	Solved	1 For
10/1/24	Change Dust Cover	Solved	1 For
11/1/24	Change micro motor Cord	Solved	1 For
11/1/24	Circuit board Problem	Solved	1 For
13/1/24	Change Retractor valve	Solved	1 For
19/1/24	Excrete Problem	Solved	1 For
20/1/24	Capacitor Problem	Capacitor Change Solved	1 For
22/1/24	Electrical Problem	Solved	1 For
22/1/24	Home Pin Problem	Solved	1 For