



**MAHE INSTITUTE OF DENTAL SCIENCES & HOSPITAL**  
Affiliated to Pondicherry Central University, Recognized by Dental Council of India  
Chalakkara, P.O. Pallor, Mahe-673 310  
U.T. of Puducherry. Ph : 0490 2337765

**6.5.3: The Institution adopts several Quality Assurance initiatives The Institution has implemented the following QA initiatives :**

- 1. Regular meeting of Internal Quality Assurance Cell (IQAC)**
- 2. Feedback from stakeholder collected, analysed and report submitted to college management for improvements**
- 3. Organization of workshops, seminars, orientation on quality initiatives for teachers and administrative staff.**
- 4. Preparation of documents for accreditation bodies (NAAC, NBA, ISO, NIRF etc.,)**

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**CERTIFICATE OF THE HEAD OF INSTITUTION**



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**Dr. ANIL MELATH, MDS.,**

**PRINCIPAL**

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that, our Institution adopts several Quality Assurance initiatives has implemented and the following QA initiatives are :

- 1. Regular meeting of Internal Quality Assurance Cell (IQAC)**
- 2. Feedback from stakeholder collected, analysed and report submitted to college management for improvements**
- 3. Organization of workshops, seminars, orientation on quality initiatives for teachers and administrative staff.**
- 4. Preparation of documents for accreditation bodies (NAAC, NBA, ISO, NIRF etc.,)**

details are given :

**PRINCIPAL**



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**REPORT OF THE FEEDBACK FROM THE STAKEHOLDERS**

**DULY ATTESTED BY THE BOARD OF MANAGEMENT**



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**Report of the feedback from stakeholders**

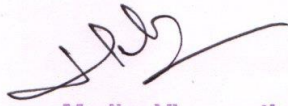
Collected data which provided the documents related to the analysis of the feedback received from stakeholders such as students, alumni, faculties, and employees presented with a brief summary on the Institutional performance for the present year. The major points noted from Students feedback such as extension of the library to ladies hostel & Need information about national conference well in advance and the suggestions were marked and rectified with supportive programs as mentioned.

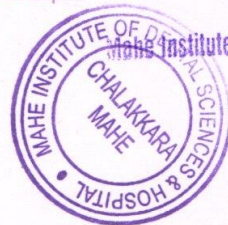
The feedback on teachers provided with Classes on introducing AI are to be incorporated into the curriculum, Suggestions to revise the question paper pattern, To conduct basic classes for faculties on MS Office and To conduct a basic class for faculties on program outcome, and course outcome were proposed and rectified with all the positive aspirations and conduction of programs for enriching the faculty as well as other staff members.

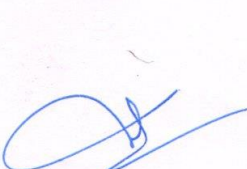
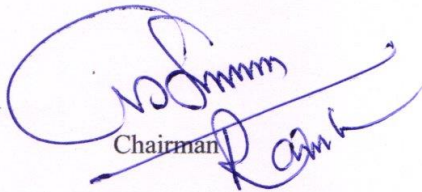
Alumni feedback suggestions included more on suggestions related to making a room for recognizing their favourite teachers (left /retired) on teacher's day and Suggested continuing cognizance program to next academic year. Thus, institution increased the number of various programmes conducted related to career guidance and opportunities.

Employers feedback pointed towards inclusion of more number of courses and programmes which can help build communication as well as professional skills related to these, appropriate actions were taken and programmes were conducted as per. Similarly the professionals also requested to include programs on setting up a clinic.

The Institution gives the best values and considerations for the feedbacks received which provides us a path to grow from better to the best.

  
**Madhu Viswanath**  
Manager Administration  
Mahe Institute of Dental Sciences & Hospital  
MAHE



  
  
Chairman  
**Principal**  
Mahe Institute of Dental Sciences & Hospital  
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**ANALYSIS OF FEEDBACK AND ACTION TAKEN**

Feedback forms are collected from various stakeholders such as Students, Alumni, Faculties and Employers. Feedback forms were evaluated for suggestions. The actions required were discussed and implemented.

**STUDENT'S FEEDBACK**

SL NO	FEEDBACK	ACTION TAKEN
1	Extension of the library to ladies' hostel	Details have been conveyed to the library advisory committee for the implementation
2.	Need information about national conference well in advance	The suggestion has been discussed with the CDE committee for information regarding the UG and PG national conferences.

**TEACHER'S FEEDBACK**

SL NO	FEEDBACK	ACTION TAKEN
1	Classes on introducing AI are to be incorporated into the curriculum.	The suggestion conveyed to the CDE committee and Dental education department
2	Suggestions to revise the question paper pattern	The suggestion conveyed to the examination committee
3	To conduct basic classes for faculties on MS Office	Details have been conveyed to the incharges of the faculty development programme
4	To conduct a basic class for faculties on program outcome, and course outcome.	Details have been conveyed to the Academic committee

**ALUMNI FEEDBACK**

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested making a room for recognizing their favorite teachers (left /retired) on teacher's day	Suggestions to be discussed in the upcoming Alumni Executive Committee meeting
2	Suggested continuing cognizance program to next academic year.	It will be extended to the coming academic year





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**EMPLOYER'S FEEDBACK**

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested to improve communication skills of interns.	Details have been conveyed to the career guidance committee and committee for value-added courses (curriculum enrichment committee)

**PROFESSIONALS FEEDBACK**

SL NO	FEEDBACK	ACTION TAKEN
1	To include programs on setting up a clinic.	Details have been conveyed to the career guidance committee

**CONCLUSION**

All the feedback collected from various stakeholders through feedback software was thoroughly analyzed by the Academic Committee and IQAC. Needful actions were taken to fulfill the expectations of Students, Teachers, Alumni, Employers, and Professionals.



**PRINCIPAL**

Principal  
Mahe Institute of Dental Sciences & Hospital  
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