

#### MAHE INSTITUTE OF DENTAL SCIENCES & HOSPITAL

Affiliated to Pondicherry Central University, Recognized by Dental Council of India Chalakkara, P.O. Pallor, Mahe-673 310 U.T. of Puducherry. Ph: 0490 2337765

# ANALYSIS OF FEEDBACKS AND ACTION TAKEN

Feedback forms are collected from various stakeholders such as, Students, Alumni, Faculties and Employers. Feedback forms were evaluated for suggestions. Actions required were discussed and implemented.

# STUDENT'S FEEDBACK

SL NO	FEEDBACK	ACTION TAKEN
1	Students suggested to include a course on fumigation	Curriculum enrichment committee conducted a course on fumigation
2.	Students suggested to increase the library hours	Library timing extended till 8 PM
3.	Students suggested to conduct career guidance programme on clinical management	A career guidance programme 'TIPS IN PRACTICE MANAGEMENT' was conducted by Dr Subair K
4.	First year BDS students suggested to conduct a course on exam preparation	Organized a certificate course for First year BDS students 'Get to grip your exams'
5.	Students requested for improvement of sports facilities	Indoor badminton court and a basketball court were built

### TEACHER'S FEEDBACK

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested to include a smart class in the institution	Alumni association offered a smart class after alumni core committee meeting
2	Faculty suggested to conduct more faculty development programs	Institution has conducted faculty development programs like 'teachers to guru'
3	To up bring the research activity among staff members they requested to improve the facilities	Updated Oral pathology research lab with advanced instruments in Oral path department
4	Staffs from department of pedodontics requested to get MOUs with nearby schools	Principal after meeting with education department of Mahe, an MOU was developed with government schools and MINDS
5	Faculty members requested for a space for having food other than canteen	A separate room was allotted for all the staff members for having food

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### ALUMNI FEEDBACK

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested to conduct online CDE programs	Introduced webinar series COGNIZANCE in association with MINDS alumni association
2	To conduct more training programs on career opportunities	Career guidance committee conducted a programme titled 'job opportunities abroad'
3	To conduct alumni meet	Formation and registration of the association done. 1st alumni meet- Rekindle conducted
4	To update alumni about college programs	Created a core committee Whatsapp group and programs were also announced through social media platforms

# EMPLOYER"S FEEDBACK

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested to conduct courses to improve communication skills	Conducted various programs like interpersonal interaction and importance of language in dentistry
2	To conduct more courses on advanced treatment methods	Various courses such as implant, periosurgery etc were conducted
3	Improve students social skills and community involvement	Conducted more extension outreach activities
4	More skill development on interpretation of radiographs	Programs conducted on radiographic techniques and interpretation
5	Suggested to increase awareness regarding tobacco cessation	Conducted programs on tobacco caessation

# PROFESSIONALS FEEDBACK

SL NO	FEEDBACK	ACTION TAKEN
1	Suggested to include life skill programme for students to reduce the post Covid-19 mental stresses.	Programmes like Yoga for soul conducted for the students.
2	To meet the professional standard, update to ISO.	Institution upgraded to ISO 9001:2015
3	Suggested to include ethic related programmes for the students.	Value added courses like ethics in Biomedical research and clinical practice conducted for the students

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#### CONCLUSION

All the feedbacks collected from various stakeholders through feedback software were thoroughly analysed by the Academic Committee and IQAC. Needful actions were taken in order to fulfil the expectations of Students, Teachers, Alumni, Employers and Professionals.

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